



Home Owner Preparation Instructions

DON'T LICK ANYTHING; IT LEAVES A BAD TASTE IN YOUR MOUTH! Just kidding (but not about the bad taste)! Please give us a call if you have questions about any of the following information.

Please let us know about any allergies or other vital medical information (ie: asthma, bronchitis, etc.) prior to service in order to ensure a treatment tailored to your needs.

If you are having any problems you want taken care of during your service, please let the technician know when you receive your call confirming your appointment. If you forget to tell us about a problem and no one is going to be home, please leave a small note telling us where you are seeing the problem. Give as much information in regards to what you are seeing and when you first noticed the problem. You may also call or e-mail the office prior to your service day.

People and pets must vacate any *interior area treated* for a minimum of **two (2) hours** after treatment. Birds must be vacated at least **twenty-four (24) hours**. Because we love babies just like their mommies do, babies (0-24 months or if still crawling) and ladies who are pregnant should be vacated for a minimum of **four (4) hours** or longer if possible. **Please be ready to leave when the technician arrives.**

Pick up all toys and personal items from the floor or areas needing treatment prior to service.

For exterior treatment, yards must be mowed and watered the day before. *If sprinklers are on timers please remember to turn them off to ensure the best service possible.* All pet food, toys, and water bowls should be removed from the treated areas and all *Doggy Bombs* should be picked up before the technician arrives.

General Preparations: Kitchen and bathroom cabinets must be fully emptied and cleaned only if you are having a problem in these areas. Pots, pans, dishes, etc. should be placed on a table or in the middle of the floor and covered with a sheet or newspaper. PLEASE DO NOT PLACE THEM ON COUNTER TOPS. Baseboards will normally be treated so make sure nothing is against the wall that doesn't belong there (ie: shoes, un-hung pictures, kid's/pets toys). If there is an infestation in closets, please have them emptied as well. The more areas we can effectively treat, the better chance of eliminating your problems.

Fleas and Carpet Beetles: Pick up everything on the carpeted areas (toys, clothes, bedding, etc.). Vacuum prior to the technician's arrival and throw away the vacuum bag. Pet bedding, throw rugs, and bedspreads where the pet is allowed should be washed prior to service.

Let the technician know where your pet spends most of its time so we can pay special attention to those areas.

We strongly recommend that you take your pet in to be flea dipped on the day we do service. You may want to consider putting your pet on a flea program such as *Advantage* or *Frontline* during the summer months (when fleas are most prevalent) for extra protection.

Premises should be vacated for a minimum of **four (4) hours** after treatment. If areas are still damp when you return, please avoid those areas until they are dry.

Pantry Pests: 75% of getting rid of pantry pests depends on finding the source. Go through everything in your pantry and cupboards. Pantry pests are generally introduced into your food at the packing plant, so be sure to check un-opened packages as well. Check all foods containing grain including noodles, rice, cereal, pancake mix, cake mix, bird seed, and even pet food. Also check in your spice jars. Once you find the source, make sure to throw it away **outside**. *Remember, there may be more than one contaminated source.*

Pantries and any cabinet or cupboard needing treatment should be completely emptied prior to service.

Preferred General Contracting & Exterminating

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Post Treatment Instructions

Please keep in mind that we are dealing with nature and, as we all know, sometimes nature does not like to co-operate as well as we would like. If this occurs, we may have to change our tactics in order to get a stubborn infestation under control. Target insects must come in contact with our products in order to be effective. Please allow at least two (2) weeks before requesting a call-back, otherwise we may be applying product on top of product. Call-Backs will be limited to the original target pests and covered areas. Only areas where an active infestation exists will be treated on call-backs unless otherwise deemed necessary by the technician.

There may be a slight odor remaining when you re-enter. If there is an odor, take comfort in knowing that the odor is not harmful to people or pets. You may open windows prior to or after service without altering the effectiveness of the treatment

If you need to clean your counter tops, use a dry paper towel for the first day after treatment.

Do not use a damp cloth to clean kitchen or bathroom cabinets for a minimum of one month (1) after treatment to avoid removing our product and decreasing the effectiveness of our treatment.

If closets were treated, you may put everything back in immediately upon re-entering your home.

If the exterior is treated, do not water until the next day if possible.

Keep pets off treated areas *until areas are dry*. For smaller pets (under 20 pounds), you may want to keep them away from treated areas for a minimum of **one (1) hour** just as a precautionary measure. If any toys or personal items were left outside, rinse them off with mild soap and water.

Fleas and Carpet Beetles: Vacuum two (2) days after treatment to speed up the pupa case hatching process. Then vacuum as often as possible for the next two (2) weeks and throw away the bag after every vacuuming. The bags will have eggs, larva, and fleas inside them.

To avoid removing our product, do not steam clean your carpeted areas for at least two (2) weeks after service. Steam cleaning prior to service will be beneficial but is not required.

Pantry Pests: Once the product is dry, you can place everything back inside any treated cabinets. **Do not** use a damp cloth to clean shelves for a minimum of one month (1) after service to avoid removing our product and decreasing the effectiveness of our treatment

For any questions please call us at (714) 486-2637

Thank You For Allowing Us To Help You With Your Pest Control Needs,

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