



German Roach Preparation Instructions



DON'T LICK ANYTHING; IT LEAVES A BAD TASTE IN YOUR MOUTH! Just kidding (but not about the bad taste)! Please give us a call if you have questions about any of the following information.

Please let us know about any allergies or other vital medical information (ie: asthma, bronchitis, etc.) prior to service in order to ensure a treatment tailored to your needs.

Please give as much information as you can in regards to where you are seeing the problem, and how long the problem has been going on.

Vacate premises:

People and pets: Vacate the premises for a minimum of **two (2) hours** after treatment.

Babies (0-24 months or if still crawling) and ladies who are pregnant: Vacate the premises for a minimum of **four (4) hours** or longer if possible.

Birds: Must be removed from the premises for at least **twenty-four (24) hours**.

Fish Tanks: Cover fish tanks and turn off air filters. If the fish are expensive or are considered sensitive to changes, we recommend removing the tank from the treatment area if the Actisol machine is being used. *Preferred GC & Exterminating is not responsible for any fish that may die directly or indirectly from our service.*

If a clean-out is being performed or the Actisol (fogging) machine is being used, then people and pets must vacate the premises for a minimum of four (4) hours after treatment.

Preparations:

Kitchen and bathroom cabinets (including pantry) must be fully emptied and cleaned.

Kitchen and bathroom drawers should be emptied and drawers should be put on top of the counters

Pots, pans, dishes, etc. should be placed on a table or in the middle of the floor away from areas to be treated

Grease should be washed off walls and stove area

Any open food on counters or tables (ie: food on plates or in pots) must be removed

Remove aluminum foil on or behind stove or on backsplashes

Dishwasher should not be used approximately 2 hours before service

If possible, pull stove and refrigerator out at least 6 inches

Baseboards will normally be treated so make sure nothing is against the wall that doesn't belong there (ie: shoes, un-hung pictures)

If possible, move furniture approximately 4 inches away from the walls so the baseboards and outlets can be thoroughly treated

Vacuum and sweep floors

Pick up all toys and personal items from the floor or areas needing treatment prior to service

Pick up pet food and water dishes from floor. *They must be removed if the Actisol (fogging) machine is being used*

Pilot lights for stove, wall heater, water heater, and all other gas appliances must be turned off if the Actisol (fogging) machine is being used. ***The gas to the home does not need to be turned off.***

Please be ready to leave when the technician arrives.

Preferred General Contracting & Exterminating

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Post Treatment Instructions

Please keep in mind that we are dealing with nature and, as we all know, sometimes nature does not like to co-operate as well as we would like. If this occurs, we may have to change our tactics in order to get a stubborn infestation under control. Target insects must come in contact with our products in order to be effective. Please allow at least two (2) weeks before requesting a call-back, otherwise we may be applying product on top of product. Only areas where an active infestation exists will be treated on call-backs unless otherwise deemed necessary by the technician.

There may be a slight odor remaining when you re-enter. If there is an odor, take comfort in knowing that the odor is not harmful to people or pets. You may open windows after service without altering the effectiveness of the treatment.

If there are any areas still damp, avoid these areas until they are dry.

If there is a light film of dust on any surface, you may wipe it off with a dry paper towel.

You may place everything back inside any treated cabinet or cupboard and replace all moved furniture when you return. There is no waiting period.

You may relight all pilot lights when you return.

If you need to clean your counter tops, use a dry paper towel for the first day after treatment.

Do not use a damp cloth to clean kitchen or bathroom cabinets for a minimum of one month (1) after treatment to avoid removing our product and decreasing the effectiveness of our treatment.

You do not need to wash your dishes after treatment, but you may choose to do so for peace of mind.

Our products cannot penetrate the ootheca (egg capsule) of a roach. Also, roaches often do not come out of hiding until after their first 2 moltings (shedding of skin). If you haven't seen adult roaches for a while but are starting to see baby roaches, remember the roaches have to come into contact with our product in order to kill them. Give the baby roaches a couple days to react to our product before calling us back for a retreat.

A treatment will not make a roach problem worse even though it sometimes appears that it has. It just shows how bad the problem really is. If you enter your home after treatment and see roaches on the walls and ceiling, or you see them in places they had not previously been, it is because we have flushed them out of their hiding places and they are trying to get away from our product. It may seem that the problem has worsened because you are seeing more roaches than before, but it actually means that the roaches cannot return to where they were living. Give our product time to work before calling us back for a retreat. If we do a retreat within a couple of days of the original service, we are just putting product on top of product. ***It does not make the treatment more effective.***

For tips on how to avoid future roach infestations, please request our German Roach Information Sheet if you were not provided one.

For any questions please call us at (714) 486-2637

Thank You For Allowing Us To Help You With Your Pest Control Needs,

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